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# COMMUNITY SERVICES BLOCK GRANT DIRECTORY

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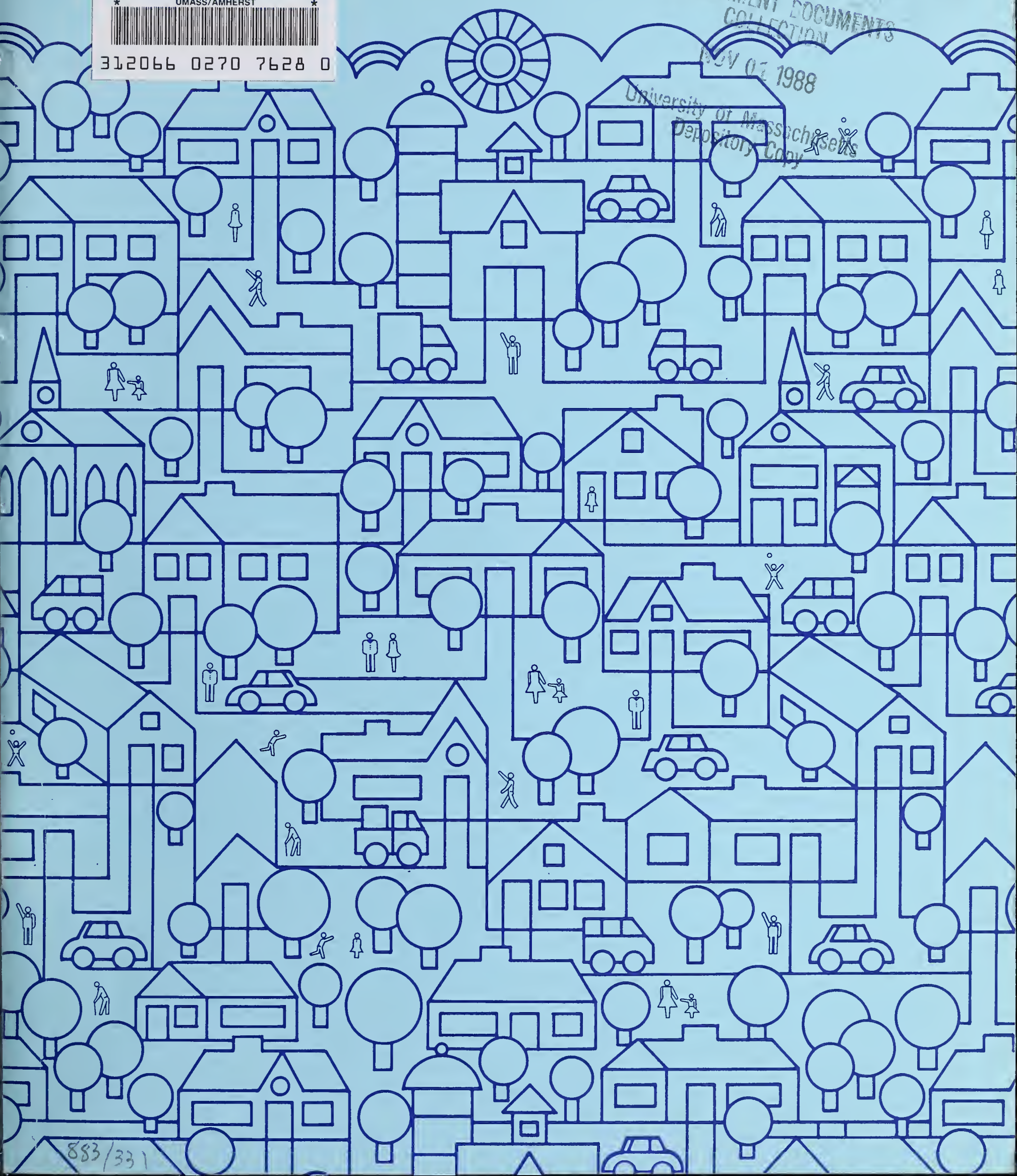


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# EXECUTIVE OFFICE OF COMMUNITIES & DEVELOPMENT



Michael S. Dukakis, Governor  
Amy S. Anthony, Secretary

Dear Reader,

The Community Services Block Grant Directory is a guide to community action agencies throughout Massachusetts. The 25 locally-based non-profit agencies play an essential role in the state's efforts to ensure economic well-being for all the citizens of the commonwealth.

The history of Community Action is one of commitment and creativity. For over twenty years these agencies have provided services to low-income households and to communities in need of revitalization. Their efforts have stimulated the involvement of individuals, organizations and entire communities to develop solutions to the causes of poverty. The results provide economic and housing opportunities for those in need.

The Community Services Block Grant Directory provides information about the activities funded through the Block Grant program. Included is a history of Community Action, the purposes of CSBG, and profiles of each Community Action Agency in the state. Project highlights as well as particular community concerns are also included.

I hope that this directory will be a useful tool in your efforts to become better acquainted with the activities of Community Action Agencies. If you are interested in learning more about community action, I advise you to contact your local Community Action Agency.

A handwritten signature in cursive script that reads "Amy S. Anthony".

Amy S. Anthony, Secretary  
Executive Office of  
Communities and Development



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## **Community Action Facts**

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Community Action Agencies (CAAs) are locally controlled, non-profit organizations which operate a broad range of services supported by federal and state funding and public-private partnerships to help individuals and families move out of poverty.

There are 900 CAAs in the United States. Combined, these agencies represent more than \$3 billion in programs; 160,000 employees and services to more than 26 million needy people — nearly 80 percent of people living below the poverty line.

\$325.5 million was appropriated by Congress for the Community Services Block Grant (CSBG) in fiscal year 1988. This money goes to CAAs for direct services. It also provides the seed money and the “glue” that supports a number of other government and volunteer programs. Examples of these include: emergency shelters, local food banks, Head Start, subsidized housing, low income energy assistance, meals for the elderly and drug abuse programs.

The National Governors Association (NGA) estimates that CAAs mobilize \$7.30 to serve local poor people for every \$1.00 of federal CSBG funds provided; 39 cents represents private contributions for each dollar of CSBG.

The Government Accounting Office (GAO) reported in a 1986 study:

- CSBG supported services did not duplicate Social Services Block Grant services.
- That CSBG services were used to fill local unmet needs of the poor.

For the estimated 11 million\* people below the poverty line who do not receive welfare benefits — the working poor, intact families and childless adults — CAAs are their chief source of assistance. It is predicted their number will increase as eligibility for benefits are tightened in the face of budget cuts.

There are many remote rural areas and sections of urban America where the CAA is the only group able and willing to reach out to the poor.

CSBG funding has increased by only 4.2 percent since 1982 compared to an increase in inflation of 19.5 percent. That's a loss in buying power of over 15 percent.

\* Estimated by Stuart Butler and Anna Kondratas of the American Enterprise Institute

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# Historical Overview

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## The Past<sup>1</sup>

In the late 1950's and early 1960's, both the Eisenhower and Kennedy administrations sought to reduce the number of people living at or below the poverty level by implementing programs such as the Area Redevelopment Act, the Accelerated Public Works Act, and the Manpower and Training Act, which primarily benefited those people already in the work force. These work programs, aimed at reducing poverty, were the result of a growing social problem and public awareness of the symptoms of poverty.

During this time, three significant social and cultural problems were brought to national attention: desperate living conditions in Appalachia where 78% of the population lived below the poverty line, delinquency in large urban areas suffering from economic decline, and the strength of the civil rights movement which showed the harsh realities of social and cultural discrimination preventing opportunity for minorities. These social forces led to the beginning of discussions in the Kennedy administration for the creation of a federally-funded, large scale program to attack poverty on all fronts. An anti-poverty program, in fact, became a key issue in Kennedy's re-election campaign. He committed himself to placing it in his 1964 legislative proposals and established a combined Council of Economic Advisers (CEA) and Bureau of the Budget (BOB) Task Force to work on the problem. Kennedy and his advisors put together the President's Committee on Juvenile Delinquency and Youth Crime using surplus funds for job, housing and education programs. Congress passed two acts leading to training and job opportunity programs for youth — Manpower Development and Training Act and the National Service Corps Act.

Lyndon Johnson continued the momentum after President Kennedy's death and drafted a bill for presentation to Congress. The Economic Opportunity Act (EOA) of 1964 was the most far-reaching and publicized program of the "War on Poverty". President Johnson felt that the "Great Society" of the United States had the capability and responsibility to "... eradicate poverty among its people." The program created a new form of social action, bringing together the federal government, the local community, and the poor.

Title II of the Economic Opportunity Act authorized the creation of local Community Action Programs (CAPs). It was the most controversial and important part of the Act. Inherent in the philosophy behind Title II was the belief that community action is necessary to change the environment in which the poor live and that there should be local coordination and control of both public and private resources available to conduct this action. In addition, the EOA broadened the means for changing poverty conditions by recognizing that the use of advocacy and organizing, as well as service delivery, was needed to address the causes of poverty.



The Economic Opportunity Act was introduced in the Senate in March, 1964. Recorded as "a bill to mobilize the human and financial resources of the Nation to combat poverty in the United States," it passed the Senate in July. In May of that year, the EOA was introduced into the House of Representatives. The House defined the purpose of the legislation as gaining a commitment to the war on poverty. In the section of the House Report discussing Community Action Programs, the House acknowledged that the programs would vary due to differences in the populations where they would be established. The philosophy behind the authorization was that local citizens would take the initiative and leadership to "commit their ideas and resources and assume responsibility for developing and carrying out local action programs;" the federal role would be to offer technical assistance and to make available the necessary financial aid when requested.

A great deal of flexibility was left to local communities and agencies to define their own approaches. The programs would be conducted and administered by public or non-profit private agencies having the resources and capacity to effectively operate a Community Action Program. The bill emphasized the importance of participation by the widest possible range of community organizations in order to get to the root of the causes of poverty. Congress passed the bill and the Economic Opportunity Act was signed by President Johnson in August, 1964.

During the next two years, over 1,000 Community Action Programs were established nationally by the Office of Economic Opportunity (OEO), the federal agency created by Congress to implement the anti-poverty program and headed by Sargent Shriver. In 1967, one of the first anti-poverty initiatives received national funding — Operation Headstart. Funding was also provided to establish the Legal Services program, VISTA, Job Corps and the Neighborhood Youth Corps. And, by 1968 the first job training programs targeted to the chronically unemployed were instituted.

These years of program development and growth were followed by the Nixon and Ford administrations which attempted to eliminate the Economic Opportunity Act and the "War on Poverty" based on their belief that social programs had become too expensive. Due to President Nixon's resignation and President Ford's inability to eliminate the poverty program, a compromise was reached with Congress and the Community Services Act of 1975 was created. New programs authorized by the Act included energy conservation, summer youth recreation, community food and nutrition, and comprehensive health services (including drug and alcohol rehabilitation).

The federally funded anti-poverty program faced its most serious threat of elimination with the advent of the Reagan administration in 1980. By manipulating national poverty data, the administration has argued that poverty in America is a diminishing problem, and that people are better off than ever. Current economic and social conditions reveal a very different reality: high national unemployment, increased hunger and homelessness, rising infant mortality and severe cutbacks in health, housing, education and child care services.

The Reagan administration was successful in closing the federal anti-poverty agency — the Community Services Administration (CSA) — and drastically reducing anti-poverty funding, and folding anti-poverty funding authority into the Community Services Block Grant (CSBG) with administrative responsibilities shifting to the states.

Responsibility for administering the Community Services Block Grant was officially transferred to the Executive Office of Communities and Development (EOCD) in October of 1981. During that year EOCD formed the Office of Community Action to provide technical assistance, evaluate and monitor the 25 Community Action Agencies in Massachusetts. The first state appropriation supplementing federal CSBG funds was granted by the state legislature in 1985.

## **The Present**

Many economic, cultural, social and political changes have occurred over the last two decades. In the midst of 80's prosperity and economic growth, we see the problem of homelessness in our urban areas. In rural areas, the lines of the unemployed lengthen as factories close and more citizens are seen at food distribution sites. Families with young children live in motel rooms because decent, affordable housing is unavailable. The social tragedies and consequences of these problems — alcoholism, domestic violence, malnutrition, illiteracy, despair and poor health — are still with us. But so is the hope of community action. In Massachusetts, the Community Services Block Grant (CSBG) has become a leading force for creating solutions to the conditions causing poverty and its effects.

The federal mandate that 90% of Community Services Block Grant (CSBG) funds must be allocated to the Community Action Agencies (CAAs) allows the anti-poverty mission to continue. A 5% portion of the grant also funds Special Projects responding to poverty related problems. The work of CAAs and Special Project grantees is done, now, in the context of clearly identified problems and their causes, activities addressing state or local issues related to poverty and a changed poverty population.

The changes within the poverty population have broadened the role of CAAs as advocates for the poor:

- Today, nearly 15% of all Americans live in poverty. This population is largely composed of women and children, and includes the elderly and the disabled, minorities, and teenage parents.<sup>2</sup>
- Poor children are  $\frac{1}{3}$  more likely to die prematurely than children of wealthier, economically advantaged families.<sup>3</sup>
- Nationally, the poverty rate for Black children has increased to more than 43%, 37% of Hispanic children live in poverty.<sup>3</sup>
- High-school drop-outs have increased — a record 43% in Boston alone — contributing to a national workforce that is  $\frac{1}{3}$  functionally illiterate.<sup>4</sup>



- The working poor (those employed but whose wages barely cover the necessities of food, clothing and shelter) account for more than 600,000 Massachusetts residents who do not have, or participate in, any type of medical or health care plan.<sup>5</sup>
- Over 34,700 people are on the waiting list for public housing and 17,400 are waiting for housing subsidy vouchers in Massachusetts.<sup>6</sup>

Statistics such as these, severe cuts in federal funding for domestic programs, Proposition 2½ and a State tax cap have brought about the need for more cooperative activities, participatory community decision-making and creative initiatives to solve problems. Beginning with a close examination of poverty conditions at the local level, Community Action Agencies (CAAs) have identified issues and barriers to opportunity and developed strategies to address these problems. Through the focused activities and work of coalitions they have begun to change institutional or local policies and social or cultural practices causing obstacles to self-sufficiency. Issues they are involved with range from housing, homelessness and welfare benefits to food distribution, health care and teen pregnancy.

Community Action Agencies (CAAs) are also in the process of shifting from an emphasis on service delivery to development. This shift is seen most clearly in the area of housing. Several CAAs in the state have begun or are completing the process of developing housing construction proposals, acquiring property for mixed income housing or rehabilitation for single-room occupancy units, changing zoning policies to allow for more affordable housing or working to support legislation increasing housing construction appropriations and establishing shelters; and, endorsing comprehensive support programs for homeless families and individuals.

CAAs have become more entrepreneurially minded as they cope with funding reductions. By creating subsidiary non-profits and profit-making ventures, Community Action Agencies are moving toward less dependence on public funding sources. Several CAAs operate transportation programs in areas of the state inadequately served by public transportation. A few have taken steps to create profit-making businesses where ownership and the self-sufficiency of low-income individuals is a major goal, others have sponsored the creation of Community Economic Development Corporations. And, those involved with housing development create subsidiaries to handle financing, legalities and construction or rehab.

The promise of equal opportunity for low-income people, begun so many years ago, has been preserved and continues, today, through the work of Community Action Agencies.

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## **Allocation of Community Services Block Grant Funds**

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In accordance with federal and state statutory provisions regarding allocation of CSBG funds, the Commonwealth of Massachusetts has determined that 90% of CSBG funds appropriated to the State of Massachusetts will be allocated directly to Community Action Agencies. This commitment to Community Action has been formalized through State Legislation passed in FY '84 titled the "Economic Opportunity Act" which assures funding meets the Federal guideline.

In order to encourage the creation and development of anti-poverty activities in addition to those funded under the 90% portion of CSBG, the State sets aside up to 5% of CSBG funds for "Special Projects." A portion of the Special Projects funding may be used to support community economic development activities carried out by non-profit, community-based development organizations designed to provide housing, employment and income creation opportunities for low-income residents of the Commonwealth.



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## References

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*Evolution of Community Action*. Community Services Administration, n.d.  
*Strategic Plan*. South Middlesex Opportunity Council, Framingham, MA 1986.  
*The Great Society Revisited: Winning Battles, Losing the War*. Osborne, David. Mother Jones, June 1986.
2. U.S. Census Bureau, 1985.
3. Economic Opportunity Report, August 10, 1987, Washington, D.C.
4. *Job Prospects Dwindle for Hub Dropouts*. Snyder, Sarah; Boston Globe, December 16, 1986 (p. 1)
5. *Equal Access to Health Care*. Editorial, Boston Globe, May 16, 1986 (p. 18).  
*Health Care Plan for Uninsured*. Winston, Bonnie; Boston Globe, February 26, 1987 (p.23)
6. Massachusetts Affordable Housing Alliance, 1986.

Agency: **Action for Boston  
Community  
Development (ABCD)  
178 Tremont Street  
Boston, MA 02111**

Phone: (617) 357-6000

**Executive**

**Director:** Robert M. Coard

**Board**

**President:** Jean M. Babcock

**Agency Data**

**Incorporated:** 1962

**Designated Area:** Boston

**Designated:** 1965

**Number of Board Seats:** 48

**Service Area:** The above and:  
Brookline, Newton

**Number of Employees:** 375

**Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Brian J. Donnelly, Joseph P. Kennedy, III, John J. Moakley

**State Legislators**

**Senate:** Michael Barrett, Royal L. Bolling, Sr., William M. Bulger, Francis D. Doris, William R. Keating, Arthur J. Lewis, Jr., Michael LoPresti, Joseph B. Walsh

**House:** James T. Brett, Salvatore F. DiMasi, Charles Robert Doyle, Thomas M. Finneran, Kevin W. Fitzgerald, Michael X. Flaherty, William F. Galvin, Kevin G. Hoan, John E. McDonough, Eleanor Myerson, Shirley Owens-Hicks, Mark Roosevelt, Richard Rouse, Byron Rushing, Angelo M. Scacci, Emanuel Gus Serra, Richard A. Voke, W. Paul White

**Demographics**

**Total Population:** 662,624

**Distribution of Poverty  
in the Population:**

100% of Poverty			
Designated Area	106,770	White	52%
Service Area	9,754	Black	31%
% of Total	18%	Hispanic	13%
		Asian	4%
125% of Poverty		Native American	0%
Designated Area	143,869	Other	0%
Service Area	13,538		
% of Total	24%		



## **Poverty Problems Identified in Area**

1. Inadequate family resources.
2. Inadequate skills for enough potential income.
3. Barriers that impede access to growth jobs.
4. Lack of affordable, stable housing stock.
5. Inadequate public and private investment in Boston's neighborhoods.
6. Inadequate supply of quality child care.
7. Lack of coordinated community services.

## **Projects and Programs**

Head Start — Day Care — Employment and Training — Summer Youth Employment and Training — Urban College — Health Services and Comprehensive Family Planning — Fuel Assistance, Energy Conservation and Weatherization — Community Services — Refugee Assistance and Training — Learning Center (Adult Literacy Initiative, School Drop-Out Program and AFDC Recipient Education) — Community Coordination (Commodity Food Distribution, Clothing Drives) — Community Seminar Series

## **Program Highlights**

ABCD received its initial funding from the Ford Foundation in 1962, predating the Economic Opportunity Act and the founding of other Community Action Agencies. ABCD celebrates its 25th year in 1988.

The Agency's programs and services are provided by 14 Area Planning Action Councils (APAC) and Neighborhood Service Centers (NSC) and two Delegate Agencies and 6 centrally-administered divisions. Activities engaged in by APACs, NSCs and Delegates include: job development and placement; USDA commodity food distribution; food pantry operation; outreach and intake for the Summer Youth Employment and Fuel Assistance Programs; operation of multi-cultural summer camps; information and referral, interpretation and translations, and consumer advocacy services; senior centers; housing rehab, establishing cooperative and collaborative ventures between public, private, and non-profit sectors, advocacy on behalf of the low-income sector.

Located in downtown Boston, the six central divisions administer and operate a range of programs. Foster Grandparents recruits low-income people over the age of 60 to work one-on-one with children in hospitals, schools, battered women's shelters, and day-care centers. Community Services focuses on housing advocacy, housing search and programs for seniors. Head Start provides educational and social services to over 2,000 children and their families. Health Services offers culturally-specific family planning programs through a network of 22 hospitals and community health centers. Energy provides fuel and weatherization assistance. And, the Urban College program offers on-site higher education opportunities for employees of ABCD and its affiliates.

## **Area Planning Action Councils, Neighborhood Centers, and Delegate Agencies**

Allston/Brighton APAC  
143 Harvard Avenue  
Allston, MA 02134  
783-1485

Chinese-American  
Civic Association  
90 Tyler Street  
Boston, MA 02111  
426-9492

Columbia Point NSC  
320 Mt. Vernon Street  
Dorchester, MA 02125  
282-2400

Dorchester APAC  
110 Claybourne Street  
Dorchester, MA 02124  
288-2700

East Boston APAC  
21 Meridian Street  
East Boston, MA 02128  
567-8857

Jamaica Plain APAC  
30 Bickford Street  
Jamaica Plain, MA 02130  
522-4250

John F. Kennedy Family  
Service Center  
27 Winthrop Street  
Charlestown, MA 02129  
241-8866

Mattapan NSC  
514 River Street  
Mattapan, MA 02126  
298-2045

North End/West End NSC  
11 Tileston Street  
Boston, MA 02133  
523-8125

Parker Hill/Fenway NSC  
1552 Tremont Street  
Roxbury, MA 02120  
445-6000

Roxbury/North Dorchester APAC  
62 Warren Street  
Roxbury, MA 02119  
442-5900

South Boston Action Center  
424 W. Broadway  
South Boston, MA 02127  
269-5160

South End NSC  
554 Columbus Avenue  
Boston, MA 02118  
267-7400

South End Spanish Center  
21 James Street  
Boston, MA 02118  
437-1721

### **Affiliates**

Roxbury Multi-Service Center  
317 Blue Hill Avenue  
Roxbury, MA 02121  
427-4470

Women's Service Club  
464 Massachusetts Avenue  
Boston, MA 02118  
262-3299



Agency: **Action, Inc.**  
**24 Elm Street**  
**Gloucester, MA 01903**

Phone: (617) 283-7874

**Executive**  
**Director:** William Rochford

**Board**  
**President:** Linda Mattson

### **Agency Data**

**Incorporated:** 1966

**Designated:** 1965

**Number Of Board Seats:** 24

**Number of Employees:** 37

**Designated Area:** Essex, Gloucester,  
Ipswich, Manchester, Rockport

**Service Area:** All the above and:  
Hamilton, Middleton, Topsfield,  
Wenham

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Nicholas Mavroules

### **State Legislators**

**Senate:** Robert C. Buell

**House:** Forrester A. Clark Jr., Patricia Fiero

### **Demographics**

**Total Population:**

73,104

**Distribution of Poverty  
in the Population:**

100% of Poverty

Designated Area

Service Area

% of Total

4,287

1,012

6%

White

Black

Hispanic

Asian

Native American

Other

99%

0%

0%

1%

0%

0%

125% of Poverty

Designated Area

Service Area

% of Total

6,323

1,571

11%

## **Poverty Problems Identified In Area**

1. Lack of affordable housing.
2. Lack of information on the function of government, services, rights among the low-income community.
3. High cost of home heating.
4. Premature institutionalization of elder citizens.
5. Lack of employment skills training.
6. An isolated, underdeveloped local economy.
7. Lack of access to health care.
8. Insufficient financial resources.

## **Projects And Programs**

Housing Advocacy — Homeless Shelters — Fuel Assistance — Weatherization — Used Furniture Program — Commonwealth Service Corps — Commodity Food Distribution — Homemaker and Home Care Program — Retired Senior Volunteer Program — Health Care Advocacy — Low-Income Forum — Housing Development

## **Project Or Program Highlights**

For the past three years, Action, Inc., has concentrated on the problems of housing and homelessness. The agency, by treating the problem as a whole and developing leadership among low income people, has used advocacy, organizing and service delivery as a means of focusing attention on housing needs and raising the level of community participation on this issue. Significant milestones include: 1) the establishment and continuous support of the Cape Anne Housing Coalition and the Cape Anne Coalition for the homeless; 2) establishing the Alper Road Tenants Union in order to preserve and upgrade 33 units of low-income housing (this initiative resulted in regional media recognition of the Tenant Union's Leadership and the establishment of a public-private sector partnership between a local real estate business and the City of Gloucester to develop affordable housing); 3) the establishment of a homeless shelter for individuals; 4) the continued operation of Action's Housing Advocacy Program — a program emphasizing the development of leadership capabilities among low-income individuals.



Agency: **Berkshire Community  
Action Council (BCAC)**  
**74 North Street,  
Room 614  
Pittsfield, MA 01201**

Phone: (413) 445-4503

**Executive**  
**Director:** Joan Coughlin

**Board**  
**President:** Christopher Farrell

### **Agency Data**

**Incorporated:** 1966

**Designated Area:** All cities and towns  
in Berkshire County.

**Designated:** 1968

**Number of Board Seats:** 18

**Service Area:** Same as above

**Number of Employees:** 69

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Silvio O. Conte

### **State Legislators**

**Senate:** Peter C. Webber

**House:** Daniel Bosley, Sherwood Gurnsey, Christopher J. Hodgkins,  
Robert Jakubowicz

### **Demographics**

<b>Total Population:</b>	139,598	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	13,265	White	83%
Service Area	N/A	Black	3%
% of Total	10%	Hispanic	1%
		Asian	0%
125% of Poverty		Native American	0%
Designated Area	20,540	Other	0%
Service Area	N/A		
% of Total	15%		

## **Poverty Problems Identified In Area**

1. Lack of decent, affordable housing.
2. Lack of employment opportunities and barriers to employment.
3. Lack of income to purchase adequate food.
4. High cost of home heating.
5. Lack of transportation to services.
6. Lack of adequate health care for Medicaid patients.

## **Projects and Programs**

Homeless Family Shelter — Transportation — Commodity Food Distribution — Family Respite Services — Emergency Food Bank — Fuel Assistance — Weatherization — Delegate Agencies in Great Barrington and North Adams

## **Project Or Program Highlights**

Located in western-most Massachusetts, BCAC serves all 947 square miles of Berkshire County. While the total population in the county is slightly less than some urban areas (over 149,000) the severity of poverty is more intense: 14.7% of the population lives at 125% of the poverty level, the per capita income (\$9,571) is one of the lowest in the state, and the unemployment rate is the highest (7%).

The rural quality of the county creates needs for immediate services and transportation not found in heavily populated areas. BCAC operates three major programs serving the low income population: transportation (146,400 passenger trips in 1986), food distribution (over 5,000 households receive food during each distribution) and fuel assistance (over 5,000 households last year).

## **Delegate Agencies**

Community Corporation  
8 Castle Street  
Great Barrington, MA 01230

Northern Berkshire  
Community Action Council  
41 Eagle Street  
North Adams, MA 01247



Agency: **Community Action  
Agency of  
Somerville (CAAS)  
1 Summer Street  
Somerville, MA  
02143**

Phone: (617) 623-7370

**Executive**  
**Director:** Jack Hamilton

**Board**  
**President:** Mary Ellen Duckett

### **Agency Data**

**Incorporated:** 1981

**Designated Area:** Somerville

**Designated:** 1981

**Number of Board Seats:** 21

**Service Area:** Same as above

**Number of Employees:** 38

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Joseph P. Kennedy, III

### **State Legislators**

**Senate:** Salvatore R. Albano

**House:** Marie E. Howe, Joseph K. Mackey, Peter E. Vellucci

### **Demographics**

#### **Total Population:**

75,199

#### **100% of Poverty**

Designated Area

9,345

Service Area

N/A

% of Total

12%

#### **125% of Poverty**

Designated Area

13,659

Service Area

N/A

% of Total

18%

#### **Distribution of Poverty in the Population:**

White

94%

Black

2%

Hispanic

2%

Asian

1%

Native American

0%

Other

1%

## **Poverty Problems Identified In Area**

1. Affordable housing.
2. Lack of sufficient income/access to public benefits.
3. Need for elder services.
4. Affordable heating.
5. Programs for educationally disadvantaged children.
6. Access for linguistic minorities.

## **Projects And Programs**

Housing Advocacy — Tenant Organizing for Private and Public Housing Tenants — Welfare Advocacy and Organizing — Fuel Assistance Intake — Head Start — Somerville Portuguese American League (Delegate Agency)

## **Project Or Program Highlights**

CAAS' Advocacy program currently focuses on two major issues: the lack of decent affordable housing and the level of welfare benefits. The agency combines community organizing efforts targeted at the causes of problems and direct advocacy services for low income tenants and public assistance recipients. CAAS provides information and advice to public and private housing tenants regarding evictions, rent increases and code violations. The agency works with homeless or near homeless families to prove eligibility for emergency housing or emergency financial assistance.

Expertise in housing and welfare rights enables CAAS to assist low-income families in solving immediate problems; CAAS' organizing efforts bring people together to find long-term solutions to problems. The agency's efforts are geared toward preventing the displacement of long term, low-income Somerville residents. Activities have included participation in the statewide Right to Housing Campaign, encouraging local development of affordable housing and, in their most ambitious effort, a campaign to establish a Somerville Rent Review Board. CAAS is also involved in the statewide effort to increase welfare benefits.

Agency: **Community Action  
Committee of Cape  
Cod and the Islands  
(CACCCI)  
583 Main Street,  
Hyannis, MA 02601**

Phone: (413) 771-1727

**Executive**  
**Director:** Richard Bigos

**Board**  
**President:** Rick Presbrey

### **Agency Data**

**Incorporated:** 1965

**Designated Area:** Barnstable and Dukes  
Counties — All cities  
and towns and the  
town of Wareham

**Designated:** 1967

**Number of Board Seats:** 15

**Number of Employees:** 14

**Service Area:** Same as above

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Gerry E. Studds

### **State Legislators**

**Senate:** Paul V. Doane

**House:** Thomas C. Cahir, Howard C. Cahoon, Jr., Charles N. Decas, Peter B.  
Morin, Henri S. Rauschenbach

### **Demographics**

<b>Total Population:</b>	177,235	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	16,303	White	85%
Service Area	N/A	Black	2%
% of Total	9%	Hispanic	1%
		Asian	0%
125% of Poverty		Native American	1%
Designated Area	25,060	Other	3%
Service Area	N/A		
% of Total	14%		



## **Poverty Problems Identified In Area**

1. Affordable housing
2. Health care
3. Employment and training
4. Day care
5. Transportation
6. Utilities

## **Projects And Programs**

Community Organizing — Advocacy — Information and Referral

## **Project Or Program Highlights**

CACCCI's primary focus is organizing and advocacy. Recently, the agency participated in a coalition that pressed the Public Health Council to approve the building of a surgical center at Cape Cod Hospital on condition that 85% of the doctors in each medical specialty accept Medicaid patients at the Center and in private practice. The decision has set a State-wide precedent and communicated the gaps in medical services to low-income patients who receive Medicaid.

Agency: **Community Action,  
Inc. (CAI)**  
**25 Locust Street**  
**Haverhill MA 01701**

Phone: (617) 373-1971

**Executive**  
**Director:** Gerald Goldman

**Board**  
**President:** John Kriegel

### **Agency Data**

**Incorporated:** 1965

**Designated Area:** Amesbury, Groveland,  
Haverhill, Merrimac, Newburyport

**Designated:** 1965

**Number of Board Seats:** 21

**Service Area:** All of the above and:  
Boxford, Georgetown, Newbury,  
Rowley, Salisbury, West Newbury

**Number of Employees:** 83

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Nicholas Mavroules

### **State Legislators**

**Senate:** Nicholas J. Costello

**House:** Frank A. Emilio, Barbara A. Hildt, Thomas G. Palumbo

### **Demographics**

<b>Total Population:</b>	112,092	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	8,159	White	96%
Service Area	1,900	Black	1%
% of Total	9%	Hispanic	3%
		Asian	0%
125% of Poverty		Native American	0%
Designated Area	12,161	Other	0%
Service Area	2,497		
% of Total	13%		

## **Poverty Problems Identified In Area**

1. Affordable housing
2. Barriers to employment
3. Affordable energy
4. Access to information/programs
5. Adequate nutrition
6. Child development

## **Projects And Programs**

Housing Development — Employment and Training Programs — Adult Literacy Center — Tenant/Landlord Services — Tenant Organizing — Women, Infants and Children Program — Commodity Distribution — Day Care — Head Start — Mediation Services — Fuel Assistance — Weatherization — Machine Tool Training Program

## **Project Or Program Highlights**

Community Action, Inc. (CAI), 15 local machine shop companies and the Boston Tooling and Machining Institute (BTMI) joined together to design the Machine Tool Training Program — in response to an urgent need for machine tool apprentices and the lack of vocational opportunities for the area's low income population. The program is now in its second year. Funding is provided by the Lower Merrimac Valley Private Industry Council.

During the 22 week training cycle participants receive 10 weeks of remedial education at CAI, including basic mathematics, reading, and English instruction emphasizing machine shop terminology. Following CAI's training, participants are enrolled in BTMI for 12 weeks of advanced technical instruction. All program graduates are guaranteed job placement with local companies at starting wages of \$6.00 per hour or better. Two CAI Trainees were honored by the National Tooling and Machining Institute for achieving the highest final average in the region during their training.



Agency: **Community Action  
Program Intercity  
(CAPIC)  
583 Broadway  
Chelsea, MA 02150**

Phone: (617) 884-6130

**Executive**

**Director:** Robert Repucci

**Board**

**President:** Allen Macleod

**Agency Data**

**Incorporated:** 1967

**Designated Area:** Chelsea, Revere,  
Winthrop

**Designated:** 1967

**Number of Board Seats:** 21

**Service Area:** All of the above and:  
Melrose, Wakefield

**Number of Employees:** 75

**Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Edward J. Markey

**State Legislators**

**Senate:** Francis D. Doris, Michael LoPresti, Jr.

**House:** William G. Reinstein, Alfred E. Saggese, Richard A. Voke

**Demographics**

**Total Population:**

86,042

**Distribution of Poverty  
in the Population:**

**100% of Poverty**

Designated Area

10,984

White

82%

Service Area

N/A

Black

1%

% of Total

13%

Hispanic

16%

Asian

1%

**125% of Poverty**

Designated Area

15,310

Native American

0%

Service Area

N/A

Other

0%

% of Total

18%

## **Poverty Problems Identified In Area**

1. Lack of decent, affordable housing for low-income families
1. Need for child services: Day Care, Head Start
3. Affordable energy
4. Self-sufficiency information/programs

## **Projects And Programs**

Housing Development — Tenant/Landlord Services — Arson Prevention — Day Care — Fuel Assistance — Weatherization — Head Start — Casework Services re: Accessing Self Sufficiency — Commodity Distribution — Commonwealth Service Corps — Health Advocacy

## **Project Or Program Highlights**

Located 1½ miles from Boston, Community Action Program Intercity (CAPIC) serves a low-income population having one of the highest proportions of single female head of households in the state. CAPIC responded to a critical need for affordable housing with a plan to develop 126 residential units at Williams Park in Chelsea (site of a disastrous 1973 fire).

The agency assembled an expert public/private development team and submitted a development plan to the local Redevelopment Authority calling for the construction of both rental and homeownership units ranging in size from one to four bedrooms.

A for profit developer, however, was eventually selected to develop the site. In spite of this, CAPIC continues to work with the local Housing Partnership to establish affordable housing for the low/moderate income residents of Chelsea.

Agency: **Cambridge Economic  
Opportunity  
Committee (CEOC)**  
**11 Inman Street  
Cambridge, MA  
02139**

Phone: (617) 868-2900

**Executive**  
**Director:** Cornelia Kane

**Board**  
**President:** Vincent Dixon

### **Agency Data**

**Incorporated:** 1965

**Designated Area:** Cambridge

**Designated:** 1965

**Number of Board Seats:** 21

**Service Area:** Same as above

**Number of Employees:** 66

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Joseph P. Kennedy, III

### **State Legislators**

**Senate:** Michael J. Barrett, Michael LoPresti, Jr.

**House:** Charles Flaherty, Sandra Graham, Peter A. Vellucci

### **Demographics**

<b>Total Population:</b>	83,266	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	12,593	White	73%
Service Area	N/A	Black	14%
% of Total	15%	Hispanic	9%
		Asian	4%
125% of Poverty		Native American	0%
Designated Area	17,521	Other	1%
Service Area	N/A		
% of Total	21%		



## **Poverty Problems Identified In Area**

1. Increased hunger among low-income individuals and families.
2. Lack of affordable child care.
3. High population at risk of teen and unwanted pregnancy.
4. Lack of affordable housing.
5. Lack of employment and training for non-JTPA eligible population.
6. Lack of literacy skills among single heads of households and linguistic minorities.
7. Limited access to systems and services leading to discrimination against minorities and the low income population.

## **Projects And Programs**

Commodity Food Distribution — Housing Advocacy and Organizing — Family Planning — Day Care — Foster Grandparents — Adult Basic Education — Graduate Equivalency Diploma — Emergency Food — Food Pantry Network — Tenant Services — Literacy Program Development — Commonwealth Service Corps.

## **Project Or Program Highlights**

CEOC is located in one of the most racially, ethnically and culturally diverse cities in Massachusetts. Yet, the affluence and high technology growth of Cambridge overshadows a significant low-income and educationally deprived population. In 1980, 21% of the population was at 125% of poverty; 42.8% of the female-headed households lived below the poverty level and 27.8% of the poverty population are minorities.

For the past five years, CEOC has used advocacy, organizing and services delivery to address the problems and issues related to housing, food, and teen pregnancy. The agency's organizing department was instrumental in forming the first city-wide tenants union. CEOC coordinates the Cambridge Food Pantry network which distributes commodity and emergency foods at 21 locations and serves over 5,000 households. The agency's Family Planning Program (serving approximately 2,000 clients per year) has begun an initiative aimed at reducing teen pregnancy by providing sex education and outreach at its High School Health Clinic.

## **Delegate Agencies**

Cambridge Committee of Elders  
15 Pearl Street  
Cambridge, MA 02139

Cambridge Haitian American Association  
105 Windsor Street  
Cambridge, MA 02139

Agency: **Citizens for Citizens,  
Inc. (CFC)**  
**264 Griffin Street**  
**Fall River, MA 02724**

Phone: (617) 679-0041  
(617) 823-6346 (Taunton)

**Executive**  
**Director:** Mark A. Sullivan, Jr.

**Board**  
**President:** Eugene J. Kosinski, Jr.

### **Agency Data**

**Incorporated:** 1965

**Designated Area:** Fall River, Freetown,  
Swansea, Somerset, Taunton, Westport

**Designated:** 1965

**Number of Board Seats:** 30

**Service Area:** All the above and:  
Acushnet, Berkley, Dartmouth,  
Dighton, Fairhaven, Lakeville,  
Marion, Mattapoisett, Rehoboth,  
Rochester, Seekonk

**Number of Employees:** 179

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Barney Frank

### **State Legislators**

**Senate:** Thomas C. Norton, John F. Parker

**House:** Theodore Alexio, Jr., Robert Correia, Albert Herren, Jacqueline Lewis,  
Joan Menard, Charles Silvia, Phillip Travis, Robert L. Tougas

### **Demographics**

<b>Total Population:</b>	282,238	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	20,787	White	95%
Service Area	5,691	Black	1%
% of Total	9%	Hispanic	3%
		Asian	0%
125% of Poverty		Native American	0%
Designated Area	32,112	Other	1%
Service Area	9,374		
% of Total	15%		

## **Poverty Problems Identified In Area**

1. High energy costs.
2. Inadequate child development/child care services.
3. High incidence of health and nutrition problems.
4. Problems obtaining information, referral, and advocacy.
5. Income and social problems of the elderly.
6. Lack of transportation for the handicapped.
7. Difficulty of homeownership for a large segment of the population.
8. Above average unemployment rate in service area.

## **Projects And Programs**

Fuel Assistance — Weatherization — After School Day Care — Family Day Care — Christmas Toy Program — Family Planning Services — WIC — Head Start — Emergency/Surplus Food Distribution — Community Gardens — Immigrant Services — Senior Aide Program — Foster Grandparents — RSVP (Retired Senior Volunteers Program) — Transportation for the Handicapped — Housing Construction — VISTA — Commonwealth Service Corps Program — Rape Crisis Program — Women in Stress Project



Agency: **Community  
Teamwork, Inc. (CTI)**  
**167 Dutton Street**  
**Lowell, MA 01852**

Phone: (617) 459-0551

**Executive**  
**Director:** Leo Desjarlais

**Board**  
**President:** David J. Cunningham

### **Agency Data**

**Incorporated:** 1965

**Designated:** 1965

**Number of Board Seats:** 27

**Number of Employees:** 235

**Designated Area:** Billerica, Chelmsford,  
Dracut, Dunstable, Lowell, Tewksbury,  
Tynsborough, Westford

**Service Area:** All the above and:  
Arlington, Bedford, Belmont,  
Burlington, Carlisle, Groton, Lexington,  
Pepperell, Waltham, Watertown,  
Wilmington

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Chester G. Atkins

### **State Legislators**

**Senate:** Carol A. Amick, Patricia P. McGovern, Paul J. Sheehy

**House:** Carol Cleven, John F. Cox, Augusta Hornblower, Edward A. Lelacheur,  
John F. MacGovern, James R. Miceli, Michael J. Rea, Jr., Susan F. Rourke

### **Demographics**

<b>Total Population:</b>	480,559	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	18,097	White	88%
Service Area	13,485	Black	1%
% of Total	6%	Hispanic	10%
		Asian	1%
125% of Poverty		Native American	0%
Designated Area	25,953	Other	0%
Service Area	19,743		
% of Total	10%		

## **Poverty Problems Identified In Area**

1. Affordable housing
2. Child development
3. Unemployment
4. Health access
5. Drug abuse and crime prevention
6. Elderly services
7. Consumer protection

## **Projects And Programs**

Fuel Assistance — Weatherization — Housing Advocacy — Women, Infants and Children — Head Start — Day Care — Voucher Day Care — Employment I & R — Healthy Start Program — Crime Prevention — Consumer Mediation — Retired Senior Volunteer Program — Foster Grandparent Program — Language Based Demonstration Program — Senior Companion Program — Commonwealth Service Corps — Section 8 Rental Assistance — Chapter 707 Rental Assistance — Elderly and Handicapped Housing — Homeless Family Shelters — Housing Services — Child Care Resource and Referral

## **Project Or Program Highlights**

CTI's state-funded day care programs include Family Day Care, After School Care, and Center Based Day Care. CTI also serves as a Day Care Voucher Management Agency for DSS, a Child Care Resource and Referral agency for the Office for Children, and a WIC operator for DPH.

As one of eight regional non-profit housing agencies contracting with the Executive Office of Communities and Development, CTI provides hundreds of rental subsidy certificates.

Since the emergence of the problem of homelessness, CTI has opened two shelters for homeless families, started a housing service program to prevent evictions, established an Advocacy and Outreach Program for general relief recipients and homeless individuals, and mobilized more FEMA funds than any other agency in Middlesex County for Emergency Food and Shelters. All of these programs were merged with the Consumer Protection and Face-to-Face Mediation Programs funded by the Massachusetts Attorney General's Office into a Department of Advocacy and Homeless Services.

Agency: **Franklin Community  
Action Corporation  
(FCAC)  
39 Federal Street  
Greenfield, MA  
01301**

Phone: (413) 774-2318

**Executive**  
**Director:** Stanley Gawle

**Board**  
**President:** Richard Melvoin

### **Agency Data**

**Incorporated:** 1965

**Designated Area:** Franklin County —  
All Cities and Towns

**Designated:** 1966

**Number of Board Seats:** 18

**Service Area:** Same as above

**Number of Employees:** 106

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Silvio O. Conte

### **State Legislators**

**Senate:** John W. Olver, Robert S. Wetmore

**House:** Carmen D. Buell, John L. Healy

### **Demographics**

#### **Total Population:**

63,376

#### **Distribution of Poverty in the Population:**

##### **100% of Poverty**

Designated Area

6,872

White

99%

Service Area

N/A

Black

0%

% of Total

11%

Hispanic

0%

Asian

0%

Native American

0%

Other

0%

##### **125% of Poverty**

Designated Area

10,213

Service Area

N/A

% of Total

16%



## **Poverty Problems Identified In Area**

1. Education and Employment
2. Day Care
3. Homelessness
4. Housing
5. Energy
6. Access to Services (Transportation)

## **Projects And Programs**

Employment I & R — Commonwealth Service Corps — Day Care — Up-to-Poverty Campaign — Housing Search — Homeless Shelter — Fuel Assistance — Weatherization — Drop-Out Prevention

Agency: **Greater Lawrence  
Community Action  
Council (GLCAC)  
Lawrence, MA  
01840**

Phone: (617) 686-3925

**Executive**  
**Director:** Philip Laverriere

**Board**  
**President:** Terrence M. Breen

### **Agency Data**

**Incorporated:** 1966

**Designated Area:** Andover, Lawrence,  
Methuen, North Andover

**Designated:** 1965

**Number of Board Seats:** 33

**Service Area:** All the above and:  
North Reading, Reading

**Number of Employees:** 197

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Chester G. Atkins, Nicholas Mavroules

### **State Legislators**

**Senate:** Robert C. Buell, Nicholas J. Costello, Patricia P. McGovern

**House:** Kevin I. Blanchette, Larry F. Giordano, Joseph N. Hermann,  
Susan C. Tucker

### **Demographics**

#### **Total Population:**

100% of Poverty  
Designated Area  
Service Area  
% of Total

177,732

16,381

1,083

10%

125% of Poverty

Designated Area  
Service Area  
% of Total

22,785

1,477

14%

#### **Distribution of Poverty in the Population:**

White	73%
Black	1%
Hispanic	25%
Asian	1%
Native American	0%
Other	1%

## **Poverty Problems Identified In Area**

1. Housing
2. Transportation
3. Child care
4. Legal services
5. Community discrimination
6. Employment and training
7. Health care
8. Energy
9. Public safety
10. Senior services
11. Consumer protection
12. Recreation
13. Education

## **Projects And Programs**

Companionship/Respite Care Services — Commodity Food Distribution — Child Care Center — Head Start — Lead Poisoning Prevention Project — Women, Infants and Children Program — Clerical/Word Processing Training Program — Supported Work Program — Commonwealth Service Corps Volunteer Program — Employment and Training Programs — Summer Youth Employment Training Programs — Textile Trades Program — Consumer Advocate Program — Social Services Program — Spanish Community Program/Intake Information and Referral Program — In-School Program — Out of School/School to Work Transition Program — Low Income Home Energy Assistance Program — Weatherization Assistance Program — Home Chore Program — Vial of Life Program — Elder Services — Homeless Prevention — Information and Referral — Elder/Handicapped Discount Cards

## **Project Or Program Highlights**

GLCAC reaches into every area of the community to offer a widely diversified range of social service assistance such as: 1) comprehensive assistance to all residents of the Lawrence Housing Authority (direct advocacy and services, intake/information referral); 2) community organizing with Hispanic residents; 3) assistance to eligible clients through a voucher system for energy, rental, food and mortgage assistance; 4) serving the special needs of the elderly and the handicapped; and 5) assisting the entire community in dealing with consumer complaints through the Office of the Attorney General.



**Agency: Hampshire  
Community Action  
Commission (HCAC)  
218 State Street  
Northampton, MA  
01060**

**Phone: (413) 584-4577**

**Executive**  
**Director: Kerrie Jones-Clark**

**Board**  
**President: Michael Lewis**

### **Agency Data**

**Incorporated: 1965**

**Designated Area: Hampshire County**

**Designated: 1965**

**Number of Board Seats: 18**

**Service Area: All cities and towns in  
Hampshire County**

**Number of Employees: 81**

### **Congressional Representatives**

**Senate: Edward M. Kennedy, John F. Kerry**

**House: Silvio O. Conte**

### **State Legislators**

**Senate: John P. Burke, Linda L. Melconian, John W. Olver, Robert D. Wetmore**

**House: Johnathan Healy, William E. Moriarty, William P. Nagle, Jr., Shannon P.  
O'Brien, Stanley C. Rosenberg**

### **Demographics**

<b>Total Population:</b>	<b>118,462</b>	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	13,456	White	94%
Service Area	N/A	Black	2%
% of Total	11%	Hispanic	3%
		Asian	1%
125% of Poverty		Native American	0%
Designated Area	18,426	Other	0%
Service Area	N/A		
% of Total	15%		

## **Poverty Problems Identified In Area**

1. Affordable housing
2. Access to services
3. Lack of employment and training opportunities
4. Child care/family services
5. Affordable energy
6. Basic/emergency services

## **Projects And Programs**

Community Organizing — Retired Senior Volunteer Program — Day Care — Head Start — Commodity Food Distribution — Housing Information — Referral Services — Fuel Assistance — Weatherization — Emergency Fuel Bank

## **Delegate Agency**

Casa Latina  
19 Hawley Street  
Northampton, MA 01060

**Agency: Lynn Economic  
Opportunity (LEO)  
360 Washington St.  
Lynn, MA 01901**

**Phone: (617) 581-7220**

**Executive**

**Director: John J. Robinson**

**Board**

**President: James Benedetto**

**Agency Data**

**Incorporated: 1965**

**Designated Area: Lynn**

**Designated: 1965**

**Service Area: The above and:**

**Number of Board Seats: 21**

**Lynnfield, Marblehead, Nahant,  
Saugus, Swampscott, Wakefield**

**Number of Employees: 75**

**Congressional Representatives**

**Senate: Edward M. Kennedy, John F. Kerry**

**House: Nicholas Mavroules**

**State Legislators**

**Senate: Walter J. Boverini**

**House: Steven V. Angelo, Vincent J. Lozzi, Thomas W. McGee**

**Demographics**

<b>Total Population:</b>	<b>175,220</b>	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	10,642	White	86%
Service Area	4,766	Black	6%
% of Total	9%	Hispanic	7%
		Asian	0%
125% of Poverty		Native American	0%
Designated Area	14,604	Other	1%
Service Area	6,845		
% of Total	12%		



## **Poverty Problems Identified In Area**

1. Lack of affordable housing
2. Language, culture and discrimination are barriers to accessing services and integration into the community.
3. Homelessness
4. High energy costs
5. Inadequate child care

## **Projects And Programs**

Housing information, advocacy, education, and referral — Tenant Advocacy — Emergency Services — Surplus Food — Homeless Shelter — Fuel Assistance — Weatherization — Day Care — Commonwealth Service Corps — Head Start — Consumer Advocacy — Housing Search — English as a Second Language — Public Benefits Advocacy

## **Project Or Program Highlights**

After determining housing to be a top priority, LEO immediately set about designing and implementing a new program to solve the problem in a comprehensive manner. Bi-weekly workshops provide group education, while a new Tenant/Consumer Advocacy program strengthens LEO's ability to do individual advocacy and education. Housing Search helps homeless families to obtain decent, permanent homes. Tenant Organizing provides the potential for tenant empowerment which can alter the circumstances that create housing problems.

**Agency: Montachusett  
Opportunity  
Council (MOC)  
66 Day Street  
Fitchburg, MA 01420**

**Phone: (617) 342-7013**

**Executive**  
**Director: Kathleen McDermott**

**Board**  
**President: Beverly Twine**

### **Agency Data**

**Incorporated: 1966**

**Designated: 1965**

**Number of Board Seats: 33**

**Number of Employees: 258**

**Designated Area:** Ashburnham, Athol,  
Berlin, Bolton, Clinton, Fitchburg,  
Gardner, Lancaster, Leominster,  
Phillipston, Royalston, Sterling,  
Templeton, Westminster, Winchendon

**Service Area:** All the above and:  
Ashby, Ayer, Barre, Hardwick, Harvard,  
Hubbardston, Lunenburg, New  
Braintree, Petersham, Princeton,  
Shirley, Townsend

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Chester G. Atkins, Edward P. Boland, Silvio O. Conte

### **State Legislators**

**Senate:** Mary L. Padula, Robert D. Wetmore, Thomas P. White

**House:** George F. Bourque, William Constantino, Jr., Mary Jane McKenna,  
Angelo Picucci, Chester A. Suhoski

### **Demographics**

<b>Total Population:</b>	<b>202,860</b>	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty		White	89%
Designated Area	13,881	Black	2%
Service Area	2,985	Hispanic	7%
% of Total	8%	Asian	0%
125% of Poverty		Native American	0%
Designated Area	21,147	Other	0%
Service Area	4,934		
% of Total	13%		

## **Poverty Problems Identified In Area**

1. Affordable housing
2. Budgeting/adequate income
3. Employment and training
4. Health and nutrition
5. Transportation
6. Teens/youth
7. Equal access/equal opportunity
8. Child care

## **Projects And Programs**

Women, Infants and Children — Food Stamps — Family Planning — Commodity Food Distribution — Child Nutrition Program — Head Start — Family Day Care — Adult Basic Education — English as a Second Language — Graduate Equivalency Diploma — Office Skills Training — Weatherization — Teen Parenting Program — Emergency Food — Minority Skills Training — Budgeting/Financial Management — Transportation

## **Delegate Agencies**

Athol People's Bridge Action  
465 Main Street  
Athol, Ma 01331

Fitchburg/Leominster  
Community Action Center  
340 Broad Street  
Fitchburg, MA 01420

and

16 Cross Street  
Leominster, MA 01453

Gardner Community  
Action Committee, Inc.  
175 Connors Street  
Gardner, MA 01440

Spanish American Center, Inc.  
16 Cross Street  
Leominster, MA 01453

Wachusett Health  
Education Action Team  
36 Mechanic Street  
Clinton, MA 01510

Winchendon Community  
Action Committee  
53 Pearl Street  
Winchendon, MA 01475



Agency: **North Shore  
Community Action  
Programs (NSCAP)  
98 Main Street  
Peabody, MA 01960**

Phone: (617) 531-0767

**Executive**  
**Director:** Marc Potvin

**Board**  
**President:** James A. Peterson

### **Agency Data**

**Incorporated:** 1965

**Designated Area:** Beverly, Danvers,  
Peabody, Salem

**Designated:** 1965

**Number of Board Seats:** 17

**Service Area:** Same

**Number of Employees:** 132

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Nicholas Mavroules

### **State Legislators**

**Senate:** Frederick E. Berry

**House:** Frances F. Alexander, J. Michael Ruane, Peter G. Torkildsen,  
Thomas P. Walsh

### **Demographics**

<b>Total Population:</b>	142,046	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	10,292	White	94%
Service Area	N/A	Black	0%
% of Total	7%	Hispanic	4%
		Asian	1%
125% of Poverty		Native American	0%
Designated Area	15,435	Other	1%
Service Area	N/A		
% of Total	11%		

## **Poverty Problems Identified In Area**

1. Housing shortage in the private market
2. Housing affordability
3. Housing conditions
4. Housing discrimination
5. Shortage of subsidized housing
6. Lack of access to subsidized housing
7. Homelessness
8. Inadequate income
9. Limited access to benefits for linguistic minorities
10. Lack of affordable day care
11. Limited legal services
12. Negative attitudes toward the poor
13. Burden of energy costs
14. Limited transportation on the North Shore

## **Projects And Programs**

Housing Organizations and Advocacy — Access — Advocacy/Organizing for low income people and linguistic minorities — Preschool/Day Care Program — Energy/Utility Costs Advocacy — Fuel Assistance — Weatherization — Commonwealth Service Corps — Elder Home Care

## **Project Or Program Highlights**

In 1985, NSCAP was given the Massachusetts Energy Award by Governor Michael Dukakis for its partnership activities with local municipal utilities in Danvers, Marblehead, and Peabody. These three utilities have provided \$32,000 annually to NSCAP in order to supplement weatherization services for low-income customers. With these funds, NSCAP has been able to fully weatherize an additional 64 homes each year. In addition, NSCAP and Peabody's utility have established an emergency fuel fund that received over \$8,000 in donations in 1986 from customers in Peabody. These funds have been used to maintain heat and utilities for elderly and low to moderate income households in Peabody.

**Agency: People Acting  
in Community  
Endeavors (PACE)  
166 Williams Street  
New Bedford, MA  
02742**

**Phone: (617) 999-9920**

**Executive**  
**Director: Bruce Morell**

**Board**  
**President: Kenneth N. DeSilva**

### **Agency Data**

**Incorporated: 1982**

**Designated Area: New Bedford**

**Designated: 1985**

**Number of Board Seats: 21**

**Service Area: The above and:  
Acushnet, Dartmouth, Fairhaven,  
Marion, Mattapoisett, Rochester**

**Number of Employees: 104**

### **Congressional Representatives**

**Senate: Edward M. Kennedy, John F. Kerry**

**House: Gerry E. Studds**

### **State Legislators**

**Senate: William Q. MacLean, Jr.**

**House: Denis Lawrence, Joseph B. MacIntyre, Barry Trahan**

### **Demographics**

<b>Total Population:</b>	<b>96,811</b>	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	15,671	White	79%
Service Area	N/A	Black	4%
% of Total	16%	Hispanic	9%
		Asian	1%
125% of Poverty		Native American	0%
Designated Area	22,629	Other	7%
Service Area	N/A		
% of Total	23%		



## **Poverty Problems Identified In Area**

1. Lack of safe affordable housing for low and moderate income residents
2. Lack of employment and training opportunities
3. Need for affordable quality child care
4. High energy costs
5. Access to services

## **Projects And Programs**

Housing Development — Tenant/Landlord Services — Community Organizing for Increased Affordable Housing — Tenant Organizing — Employment and Training Programs — Child Care Resource and Referral — Head Start — Fuel Assistance — Weatherization — Commodity Food Distribution — Neighborhood Centers: West End, South End — Voucher Day Care — Community Mediation — Hispanic Multi-Service Center

## **Project Or Program Highlights**

The lack of affordable housing in New Bedford was identified as the number one problem in the community. In response, PACE organized a subsidiary corporation called the PACE Development Corporation (PDC) to work on housing development. The agency developed partnership plans between the City, the PDC and the North End Business Association to acquire and rehabilitate an abandoned hotel. The PDC plans to create 26 modern efficiency apartments for low and moderate income individuals and hopes to complete the project by the autumn of 1988.

PACE, through its Community Needs Assessment, found significant barriers to opportunity among the Hispanic population. A major increase in this population group occurred over the past few years — over 10% of the total New Bedford population is Hispanic. Linguistic problems and cultural differences were preventing the Hispanic community's participation in the affairs of the community and obtaining services available to other low-income residents. The PACE Board and staff formed a 60 member Latino Coalition for the purpose of creating a Hispanic Multi-Service Center and elected a representative to the PACE Board. The Coalition, with PACE staff assistance, applied for Gateway Cities funds and opened a fully operational bi-lingual/bi-culturally staffed center providing advocacy, information and referral and case management services in the fall of 1987.

Agency: **Quincy Community  
Action Organization  
(QCAO)  
1509 Hancock Street  
Quincy, MA 02169**

Phone: (617) 479-8181

**Executive**  
**Director:** Rosemary Wahlberg

**Board**  
**President:** Charles Sullivan

### **Agency Data**

**Incorporated:** 1965

**Designated Area:** Quincy

**Designated:** 1965

**Number of Board Seats:** 33

**Service Area:** The above and:  
Braintree, Milton, Weymouth

**Number of Employees:** 80

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Brian J. Donnelly

### **State Legislators**

**Senate:** Paul D. Harold

**House:** Thomas F. Brownell, Robert A. Cerasoli, Michael W. Morrissey

### **Demographics**

<b>Total Population:</b>	<b>198,993</b>	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	6,831	White	96%
Service Area	5,762	Black	1%
% of Total	6%	Hispanic	1%
		Asian	1%
		Native American	1%
125% of Poverty		Other	0%
Designated Area	10,286		
Service Area	8,786		
% of Total	9%		

## **Poverty Problems Identified In Area**

1. Insufficient income to meet basic needs (food, shelter, and clothing)
2. Lack of availability and accessibility to child care
3. Low income people trapped in a cycle of poverty due to the lack of marketable job skills, education and training programs, resulting in poor motivation, low self-esteem and fear.

## **Projects And Programs**

Advocacy (Homelessness and Access to Services) — Weatherization — Food Pantry — Commodity Food Distribution — Retired Senior Volunteer Program — Information and Referral (Public Assistance, Housing Legal Rights) — Child Care — Head Start — Commonwealth Service Corps — Thrift Shop — Fuel Assistance



**Agency: Springfield Action  
Commission (SAC)  
17 Wilbraham Road  
Springfield, MA  
01101**

**Phone: (413) 788-7396**

**Executive**

**Director:** Harold F. Langford, Jr.

**Board**

**President:** Candice Lopes

**Agency Data**

**Incorporated:** 1964

**Designated Area:** Springfield

**Designated:** 1965

**Number of Board Seats:** 18

**Service Area:** Same as above

**Number of Employees:** 165

**Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Edward P. Boland

**State Legislators**

**Senate:** Linda Melconian, Martin T. Reilly

**House:** Paul E. Caron, Arthur J. Catjakis, Robert L. Howarth,  
Raymond A. Jordan, Jr., Anthony Scibelli

**Demographics**

<b>Total Population:</b>	147,540	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	26,306	White	49%
Service Area	N/A	Black	23%
% of Total	18%	Hispanic	26%
		Asian	1%
125% of Poverty		Native American	0%
Designated Area	34,801	Other	0%
Service Area	N/A		
% of Total	23%		

## **Poverty Problems Identified In Area**

1. High cost of housing
2. Problem of lead paint poisoning
3. Education system that does not motivate low income students to learn to challenge themselves at an early age.
4. Lack of training program to prepare low income and public assistance individuals to enter the work force.

## **Projects And Programs**

Weatherization Program — Housing Advocacy — Deleading Program — Day Care/Child Care — Head Start — Evening Pre-School — Academic Remediation (High School Drop-Outs) Program — Consumer Education Advocacy, Referral and Mediation — Employment and Training Program

## **Delegate Agencies**

Spanish American Union  
67 Jefferson Avenue  
Springfield, MA 01107

ARISE  
718 State Street  
Springfield, MA 01109

Springfield Project for a  
United Neighborhood  
20 Hancock Street  
Springfield, MA 01109

Agency: **Self Help, Inc. (SHI)**  
**142 Main Street**  
**Brockton, MA 02401**

Phone: (617) 588-5440

**Executive**

**Director:** Ulysses S. Shelton

**Board**

**President:** Jack Bush

**Agency Data**

**Incorporated:** 1965

**Designated:** 1966

**Number of Board Seats:** 42

**Number of Employees:** 264

**Designated Area:** Abington, Attleboro, Avon, Bridgewater, Brockton, Canton, E. Bridgewater, Easton, Hanson, Holbrook, Mansfield, N. Attleboro, Norton, Plainville, Randolph, Rockland, Sharon, Stoughton, West Bridgewater, Whitman

**Service Area:** All of the above and: Dedham, Foxborough, Franklin, Needham, Norfolk, Norwood, Raynham, Walpole, Westwood, Wrentham

**Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Brian J. Donnelly, Barney Frank, John J. Moakley

**State Legislators**

**Senate:** Anna P. Buckley, Paul D. Harold, William R. Keating, Edward P. Kirby, David Locke, John F. Parker, Joseph B. Walsh

**House:** Marjorie A. Clapprood, Michael C. Creedon, John N. Flood, William J. Flynn, Robert E. Hayes, Stephen J. Karol, Thomas P. Kennedy, Jacqueline S. Lewis, Charles W. Mann, Joseph Manning, Francis G. Mara, Kevin Poirier, William B. Vernon

**Demographics**

**Total Population:**

542,420

**Distribution of Poverty  
in the Population:**

**100% of Poverty**

Designated Area

27,974

Service Area

6,940

% of Total

6%

White

92%

Black

4%

Hispanic

1%

Asian

1%

Native American

1%

Other

1%

**125% of Poverty**

Designated Area

41,867

Service Area

10,471

% of Total

10%



## **Poverty Problems Identified In Area**

1. High cost of fuel
2. Affordable housing
3. Inadequate income for food
4. Lack of child/day care enabling parents to work
5. Lack of education on benefits and advocacy ensuring needs are met

## **Projects And Programs**

Transportation — Fuel Assistance — Weatherization — Food Services — Food Bank Services — Community Outreach Center — Housing Services — Attleboro Office — Food Distribution — Commonwealth Service Corps — Head Start

## **Project Or Program Highlights**

SHI has one of the largest AFDC rates and renter populations in the State. In 1986, the Agency began a homeless prevention initiative — Housing Services — aimed at reducing evictions through tenant-landlord mediation. During a six month period, 178 tenants and 149 landlords received housing counseling and/or information and 160 evictions were prevented.

SHI has established a Community Services Outreach site for the purpose of eliminating barriers to resources, delays in obtaining assistance and identification of multiple needs. The key feature of the concept is a single intake assessment process and immediate client linkage to services or advocacy.

Located in a service area covering 550 square miles, SHI has developed an extensive transportation program used by 73,219 subscribers.

Agency: **South Middlesex  
Opportunity  
Council (SMOC)  
354 Waverly Street  
Framingham, MA  
01701**

Phone: (617) 872-4853

**Executive**  
**Director:** James Cuddy

**Board**  
**President:** Bruce Hulme

### **Agency Data**

**Incorporated:** 1965

**Designated:** 1965

**Number of Board Seats:** 27

**Number of Employees:** 226

**Designated Area:** Ashland, Bellingham,  
Framingham, Holliston, Hopkinton,  
Marlborough, Natick, Southborough,  
Wayland

**Service Area:** All the above and:  
Acton, Blackstone, Boxborough,  
Concord, Dover, Grafton, Hopedale,  
Hudson, Lincoln, Littleton, Maynard,  
Medfield, Medway, Mendon, Milford,  
Millis, Milville, Northborough,  
Northbridge, Sherborn, Shrewsbury,  
Stow, Sudbury, Upton, Uxbridge,  
Wellesley, Westborough, Weston

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Chester G. Atkins, Joseph D. Early

### **State Legislators**

**Senate:** Louis P. Bertonazzi, Edward L. Burke, Angelo P. Cellucci, John P. Houston

**House:** Joseph Connelly, Robert A. Durand, Barbara Gardner, Barbara E. Gray,  
Lucille P. Hicks, David P. Magnani, Daniel J. Ranieri

### **Demographics**

**Total Population:**

465,337

**Distribution of Poverty  
in the Population:**

100% of Poverty

Designated Area

9,886

White

90%

Service Area

12,607

Black

2%

% of Total

5%

Hispanic

6%

Asian

2%

125% of Poverty

Native American

0%

Designated Area

14,121

Other

0%

Service Area

19,043

% of Total

7%

## **Poverty Problems Identified In Area**

1. Affordable housing
2. Access/coordination of services
3. Affordable energy/weatherization
4. Lack of CAA services in Blackstone Valley
5. Need for support network for recovering alcoholics

## **Projects And Programs**

Housing Development — Emergency Shelter Operation — Tenant Organizing — Alcohol Services — Women, Infants, and Children Program — Elderly Nutrition — Day Care — Head Start — Resource Centers in Marlboro and Framingham — Fuel Assistance — Weatherization — Emergency Food Pantry

## **Project Or Program Highlights**

South Middlesex Opportunity Council (SMOC) views advocacy and organizing as the most effective means to empower low-income people and bring about institutional and social change. The agency currently supports two organizations working to educate and develop leadership among the low-income population.

SMOC established the Framingham Resource Center and the Marlboro storefront to strengthen the role of the organizer/advocate in working with low income people by becoming more accessible to the community. The storefronts are a point of access and coordination for an array of survival services, especially food, clothing and shelter. They are also a center for organizing low income people around issues that concern them, especially in the area of housing. The organizers advise tenants of their rights, support them through actions on their behalf, and work on housing issues with other community-based groups.

## **Delegate Agency**

People's Energy Resource Cooperative  
36 Concord Street  
Framingham, MA 01701

**Agency: South Shore  
Community Action  
Council (SSCAC)  
17 Court Street  
Plymouth, MA  
02361**

**Phone: (617) 746-6707**

**Executive**

**Director:** Richard Hinkley

**Board**

**President:** Meredith Scott

**Agency Data**

**Incorporated:** 1965

**Designated:** 1965

**Number of Board Seats:** 33

**Number of Employees:** 121

**Designated Area:** Carver, Duxbury,  
Hanover, Hull, Kingston, Marshfield,  
Norwell, Pembroke, Plymouth,  
Plympton, Scituate

**Service Area:** All of the above and:  
Cohasset, Halifax, Hingham,  
Middleborough (Cape Cod and  
Islands for Fuel Assistance)

**Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Gerry E. Studds

**State Legislators**

**Senate:** Anna P. Buckley, William B. Golden, Edward P. Kirby

**House:** Charles N. Decas, William J. Flynn, Peter V. Forman, Frank M. Hynes,  
Charles W. Mann, Mary Jeanette Murray

**Demographics**

<b>Total Population:</b>	<b>193,001</b>	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	7,990	White	94%
Service Area	3,150	Black	2%
% of Total	6%	Hispanic	1%
		Asian	0%
125% of Poverty		Native American	0%
Designated Area	12,530	Other	1%
Service Area	4,445		
% of Total	9%		



## **Poverty Problems Identified In Area**

1. Energy
2. Transportation
3. Day care
4. Homelessness
5. Legal services
6. Consumer aid
7. Employment and training
8. Welfare advocacy

## **Projects And Programs**

Weatherization — Transportation — Day Care — Employment and Training Advocacy — Legal Services — Homeless Shelter — Christmas Basket Fund — Consumer Aid — Commodity Food Distribution — Head Start — Welfare Advocacy — Fuel Assistance — Commonwealth Service Corps — Massachusetts Seed Program — Information and Referral

## **Project Or Program Highlights**

SSCAC's transportation program has been very successful. The program has grown since its inception in 1977 to the current level of providing 73,405 passenger trips per year. It is unique among CAAs in the Commonwealth in that SSCAC provides the transportation directly by contracting with agencies which must get clients to sites for services such as medical care, social service appointments, adult day care, shopping, and congregate lunches. The agency currently has specially equipped vans and one bus in addition to seven station wagons.

Agency: **Tri-City Community  
Action Program  
(TRICAP)  
22 Mountain Avenue  
Malden, MA 02148**

Phone: (617) 322-4510

**Executive**  
**Director:** Ronald Cournoyer

**Board**  
**President:** Arthur Smith

### **Agency Data**

**Incorporated:** 1978

**Designated Area:** Malden, Medford,  
Everett

**Designated:** 1978

**Number of Board Seats:** 24

**Service Area:** All the above and:  
Melrose, Stoneham, Winchester, Woburn

**Number of Employees:** 50

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Edward J. Markey

### **State Legislators**

**Senate:** Salvatore Albano, John A. Brennan, Jr., Francis D. Doris

**House:** George Keverian, Angelo Marotta, Michael J. McGlynn, John C. McNeil,  
Timothy F. O'Leary

### **Demographics**

<b>Total Population:</b>	254,089	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	13,086	White	95%
Service Area	5,066	Black	3%
% of Total	7%	Hispanic	2%
		Asian	1%
125% of Poverty		Native American	0%
Designated Area	19,040	Other	0%
Service Area	7,826		
% of Total	10%		

## **Poverty Problems Identified In Area**

1. Lack of safe affordable housing
2. Inadequate educational and job training opportunities
3. Inadequate public benefit levels
4. Lack of child care
5. Multiple, interrelated conditions, causing increased health and human service needs (homelessness, access to medicaid, inadequate food)
6. Lack of opportunity and skills to influence institutional or community decisions.

## **Projects And Programs**

Advocacy and Organizing — Tenant Services — Fuel Assistance — Weatherization — Commonwealth Service Corps — Child Care — Housing Search — Head Start — Homeless Shelter Development

Agency: **Valley Opportunity  
Council (VOC)  
36 Center Street  
Chicopee, MA 01013**

Phone: (413) 592-6121

**Executive**  
**Director:** Geraldine Bilik

**Board**  
**President:** Ross Dolloff

### **Agency Data**

**Incorporated:** 1980

**Designated Area:** Chicopee, Holyoke

**Designated:** 1981

**Service Area:** The above and:

**Number of Board Seats:** 18

Agawam, Blandford, Brimfield,  
Chester, East Longmeadow, Granville,  
Hampden, Holland, Longmeadow,  
Ludlow, Monson, Montgomery,  
Palmer, Russell, Southwick, Tolland,  
Wales, West Springfield, Westfield,  
Wilbraham

**Number of Employees:** 323

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Edward P. Boland, Silvio O. Conte

### **State Legislators**

**Senate:** John P. Burke

**House:** Walter A. DeFilippi, Kenneth M. Lemanski, Thomas Petrolati,  
Robert J. Rohan

### **Demographics**

<b>Total Population:</b>	284,333	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	13,205	White	72%
Service Area	11,109	Black	3%
% of Total	8%	Hispanic	24%
		Asian	1%
125% of Poverty		Native American	0%
Designated Area	19,063	Other	0%
Service Area	16,381		
% of Total	12%		



## **Poverty Problems Identified In Area**

1. Lack of affordable housing
2. Economic and employment opportunity
3. Feminization of poverty
4. Equal access/equal opportunity

## **Projects And Programs**

Single Room Occupancy Development — Main Street Shelter — Farmworkers' Housing — Adult Day Health — Women, Infants, and Children — Commodity Food Distribution — Fuel Assistance — Weatherization — Retired Senior Volunteer Program — Career Counseling — Educational Opportunity Center — Adult Basic Education and English as a Second Language — Commonwealth Service Corps — Prenatal Clinic — Medicaid and Health Advocacy — Food Stamps — Day Care — Child Injury Prevention — Transportation — Pregnant and Parenting Teen Services — Parent Aide Program

## **Project Or Program Highlights**

In addition to providing a 28 bed Family Shelter, the agency is involved in developing and 18 unit Single Room Occupancy Residence and has been involved in the development of 18 units of farmworker housing. VOC was also instrumental in the creation of Nueva Esperanza, an economic development corporation geared toward the rehabilitation of existing housing stock. Advocacy efforts directed at increasing access to affordable housing are on-going.

Agency: **Worcester Community  
Action Council (WCAC)**  
**340 Main Street**  
**Worcester, MA**  
**01608**

Phone: (617) 754-1176

**Executive**  
**Director:** Patsy Lewis

**Board**  
**President:** Gary MacConnell

### **Agency Data**

**Incorporated:** 1965

**Designated Area:** Worcester

**Designated:** 1968

**Number of Board Seats:** 24

**Number of Employees:** 44

**Service Area:** The above and:  
 Auburn, Boylston, Brookfield,  
 Charlton, Douglas, Dudley,  
 E. Brookfield, Grafton, Hardwick,  
 Holden, Leicester, Millbury, New  
 Braintree, Northboro, N. Brookfield,  
 Oakham, Oxford, Paxton, Rutland,  
 Shrewsbury, Southbridge, Spencer,  
 Sturbridge, Sutton, Warren, Webster,  
 Westborough, West Boylston,  
 W. Brookfield

### **Congressional Representatives**

**Senate:** Edward M. Kennedy, John F. Kerry

**House:** Edward P. Boland, Joseph D. Early

### **State Legislators**

**Senate:** John Houston, Thomas P. White

**House:** John J. Binienda, Robert J. Bohigan, Andrew Collaro,  
 William Glodis, Jr., Kevin O'Sullivan

### **Demographics**

<b>Total Population:</b>	316,153	<b>Distribution of Poverty in the Population:</b>	
100% of Poverty			
Designated Area	21,818	White	80%
Service Area	12,267	Black	5%
% of Total	11%	Hispanic	13%
		Asian	1%
125% of Poverty		Native American	1%
Designated Area	30,355	Other	0%
Service Area	18,488		
% of Total	15%		

## **Poverty Problems Identified In Area**

1. A lack of access to resources and benefits
2. Lack of education/skills creating a barrier to employment.
3. Barriers hindering participating in community decision-making
4. Inadequate income for home heating
5. Lack of food
6. Lack of affordable housing

## **Projects And Programs**

Employment and Training — Fuel Assistance — Delegate Agencies (9) —  
Commodity Food Distribution (Southern Worcester County Towns) —  
Neighborhood Advocacy and Development — Commonwealth Service Corps

## **Project Or Program Highlights**

Worcester is a city of neighborhoods, each unique in its population and needs. In eight of these neighborhoods, Worcester Community Action Council, Inc., through contracts with neighborhood centers, is involving low-income residents in opportunities for decision-making and participation in activities effecting their lives. During the past few years, delegates have undertaken activities leading to: Tenants purchasing housing from an absentee landlord; Community Development Corporations rehabilitating and building new, affordable housing units; harvesting food crops from vacant city lots; development of a computerized apartment registry; annual neighborhood clean-up drives; and development of a working relationship between City Council and neighborhood residents.

## **Delegate Agencies**

Main South Neighborhood  
Association  
932 Main Street  
Worcester, MA 01610

Great Brook Valley  
Health Center  
32 Great Brook Valley Avenue  
Worcester, MA 01605

Green Island  
Neighborhood Center  
50 Canton Street  
Worcester, MA 01610

Piedmont Neighborhood  
Opportunity Center  
41 Piedmont Street  
Worcester, MA 01610

Prospect House  
129 Lincoln Street  
Worcester, MA 01605

Quinsigamond Village  
Community Center  
16 Greenwood Street  
Worcester, MA 01607

St. Paul's Outreach Program  
44 Temple Street  
Worcester, MA 01604

South Worcester Neighborhood  
Improvement Corporation  
335 Cambridge Street  
Worcester, MA 01603

## Notes



## Notes

## Notes







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